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| [**Receiver with solid fill+20 114 0855 227**](tel:+201140855227) | **Home with solid fillCairo, Egypt** |
| [**Envelope with solid fillmost.saleh@hotmail.com**](mailto:most.saleh@hotmail.com) | **Police male with solid fillCompleted military service** |
| [**Connections with solid filllinkedin.com/in/mostafasaleh5**](https://linkedin.com/in/mostafasaleh5) | [**Link with solid fillmostafasaleh1.github.io**](https://mostafasaleh1.github.io/) |

**MOSTAFA SALEH**

# **OBJECTIVE**

Highly motivated Computer Engineering graduate with CCNP ENCOR, MCSA-level knowledge who works to learn not to earn. Looking to fill a position as an **IT Help Desk** at **BlackStone eIT**. Wishing to use my strong skills, hands-on experience and passion for Network and Cloud Engineering to help **BlackStone eIT** with your upcoming challenges and contribute to maintaining your seamless operations and workflow.

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| **SKILLS****Technical Skills:**  * **Routing & Switching:** TCP/IP, OSI Model, IPv4/IPv6, Subnetting, Layer 2/3 Switching (ROAS, SVI, VRF, VLAN, EtherChannel), QoS, VXLAN, Route Summarization, FHRP (HSRP, VRRP, GLBP). * **Network Protocols:** OSPF, EIGRP, BGP, STP/RSTP/PVST/MST, LACP/PAgP, MPLS, DHCP, DNS, NTP, NAT/PAT, GRE, PIM, IGMP, UDP, TCP, ICMP, ARP, NFV, FTP/TFTP. * **Network Security:** ACLs, IPsec, SSL/TLS, AAA (TACACS+, RADIUS), Port-Security, SSH, ARP Inspection, DHCP Snooping, BPDU-Guard. * **Troubleshooting Tools:** Wireshark, Cisco Packet Tracer, GNS3, SNMP, Syslog, CDP/LLDP, Route-maps, IP SLA (Service-Level Agreement). * **Virtualization:** VMware, Hyper-V, VirtualBox, Nested Virtualization, Hyper-V Replica. * **Cloud & Containers:** Kubernetes, Docker, Cloud-Native Architecture. * **Windows Server:** Active Directory, Group Policy, Domain/Forest Management, NTFS/ReFS, Storage Spaces, Storage Pools, FSRM, WSUS, WDS, iSCSI SAN, Failover Clusters, VPN, Backup Solutions, Performance Monitoring. * **Operating Systems:** Windows (Server, Personal), Linux (CLI, GUI), Unix (FreeBSD). * **Programming:** Python, JavaScript, C, C++, C#, SQL, PowerShell, Bash scripting, Git, GitHub.  **Soft Skills:**  * **Languages: English:** Fluent (Written & Spoken), Arabic: Native. * **Interpersonal Skills:** Adaptability, Resilience, Problem-solving, Working under pressure, Teamwork, Communication, Troubleshooting, Fast typing (66 WPM), Leadership.  **EXPERIENCE** **IT Specialist Soldier**  Ministry of interior, Kafrelsheikh, Jan 2024 – Feb 2025. 1 yr. 2 mos  **IT Help Desk Soldier**  Security Directorate, Oct 2024 – Mar 2025. 5 mos.   * Promoted to IT Help Desk for the Office of the Security Manager, providing technical support, ensuring seamless IT operations, and resolving an average of 5 IT issues per day.   **CCTV Technician Soldier**  Administration of Security Forces, Jan 2024 – Sep 2024 9mos   * During my national service, I held the position of Head Soldier of the CCTV and Security Office, managing system maintenance, surveillance, and security operations. | **EDUCATION** **BSc of Electrical Engineering – Computer and Control Engineering Department from the Higher Institute of Engineering and Technology Kafrelsheikh,** *2018 – 2023. 5 yrs.*   * **Major GPA:** 3.5/4.0 (85%) * **Cumulative GPA:** 3.0/4.0 (74%) * **Graduation project grade:** Excellent   **Graduation Project:** [**Intelligent Mobile Robot.**](https://mostafasaleh1.github.io/graduation-project-website/)  *Jun 2022 - Jul 2023. 1 yr.*   * Designed an autonomous indoor mobile robot, named IMR, with a mounted arm for picking and placing objects and assisting in warehouse tasks, using odometry and Kinect v2 for mapping. * It operated autonomously via AMCL, wired and wirelessly, and supports ROS (Robot Operating System).  **COURSES & SELF-STUDY**  * **CCNA 200-301 Prep** (81 hours) (SNL Remote Course). * **CCNP ENCOR 350-401 Prep** (63 hours) (SNL Remote Course). * **CCST Network Prep** (70 hours) (Cisco Networking Academy). * **Windows Server 2019 Administration** (22 hours) (Udemy). * **Fundamentals of Operating Systems** (Self-Study). * **Introduction to Git and GitHub** (27 hours) (Coursera). * **Crash Course on Python** (31 hours) (Coursera). * **Huawei HCCDA Cloud Native Training** (Remote Training). * **Introduction to DevOps (**9 hours) (Coursera). * **Technical Support Fundamentals** (23 hours) (Coursera).  **TRAINING & INTERNSHIPS** **Intern**  Telecom Egypt (WE), *Jul 2021 – Sep 2021. 2 mos.*   * Gained hands-on experience with FTTH networks, fusion splicing techniques, structure, connection and traffic devices, including PCM, WDH, SDH, and WDM.   **Trainee**  AIOT, *Jul 2022 – Sep 2022. 2 mos.*   * Developed a YOLOv7-based model for real-time detection of broiler pathologies using CNNs and multimodal imaging (visible/thermal) in intensive poultry environments to build and train high-accuracy datasets.   **Aspire leadership Program**  Harvard Aspire Institute, Jan 2025 – Mar 2025. 2 mos.   * Advanced leadership training in strategic decision-making, ethical leadership, and conflict resolution. |